

# eba customs review:

**assess of the current situation in customs sphere**  
August - December 2018

- **Corruption**
- **The quality of customs procedures**
- **Functioning of “Single Window”**

90 customs experts from EBA member-companies  
took part in survey

Period: August - December 2018

# Customs index

Average value for 3 indicators:

Corruption

The quality of customs  
procedures

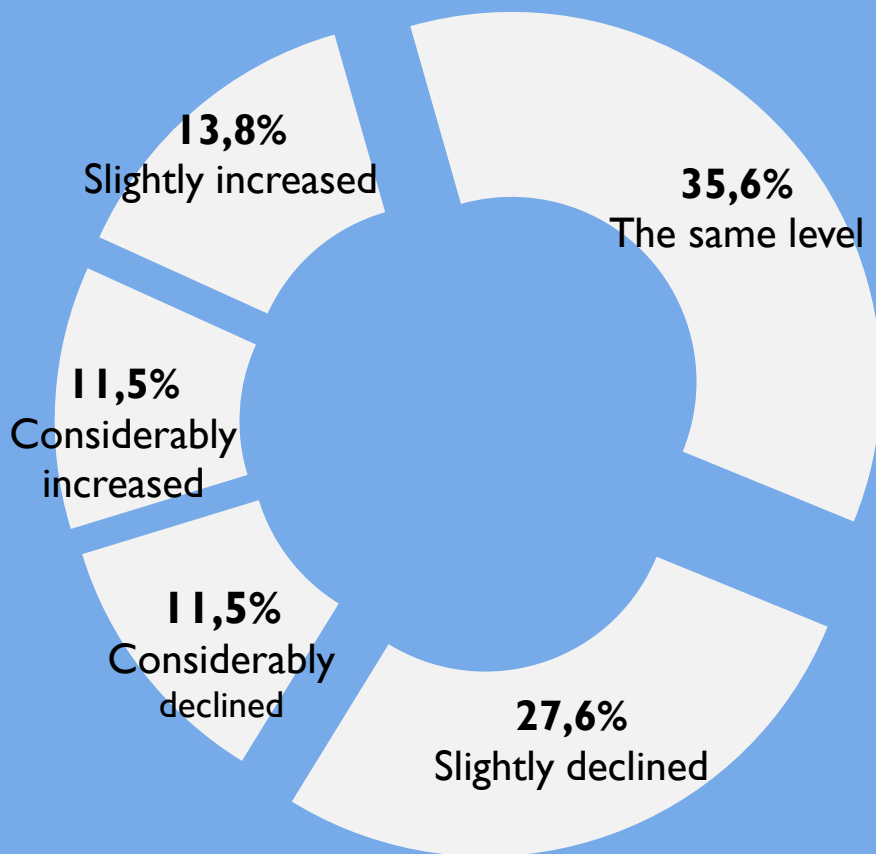
Functioning of “Single Window”

# 2,92

Index, 2H2018

# CORRUPTION

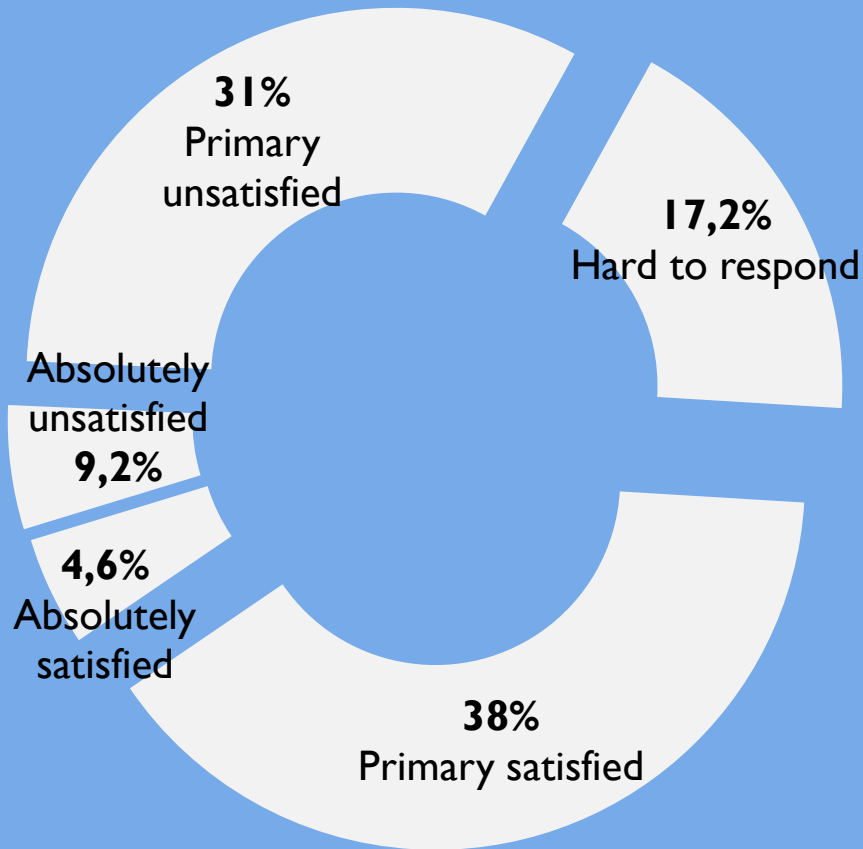
# eba customs review August - December 2018



*35,6% of customs experts claim corruption at customs authorities remains at the same level.*

# QUALITY OF CUSTOMS SERVICES

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*42,6% of customs experts absolutely or mainly satisfied with the quality of customs services and professional approach of customs officials.*

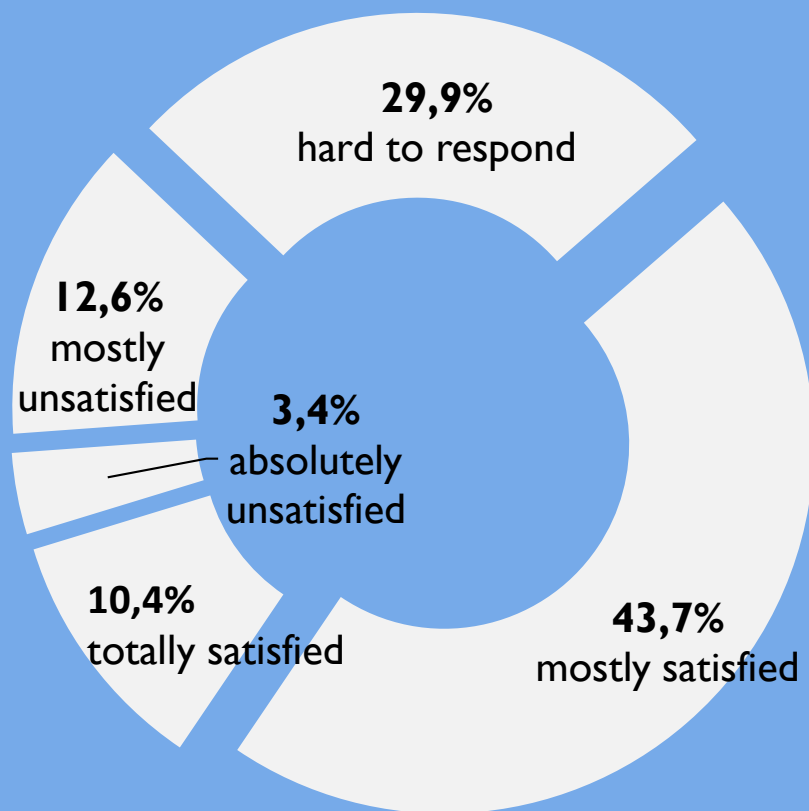
**With which difficulties does your company face substantial difficulties when it comes to customs control?**

- Imperfect system of passing phytosanitary, radiological control
- Suspension of custom clearance in an effort to request additional documents
- Strict control of goods in wooden containers



# FUNCTIONING OF “SINGLE WINDOW”

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*Within customs experts whose companies used the system, **54,1%** mostly or totally satisfied with the functioning of “Single window” – the process of cooperation between the customs and control bodies are agreed frequently*

thank you!

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