

eba customs review:

assess of the current situation in customs sphere

December 2016 – June 2017

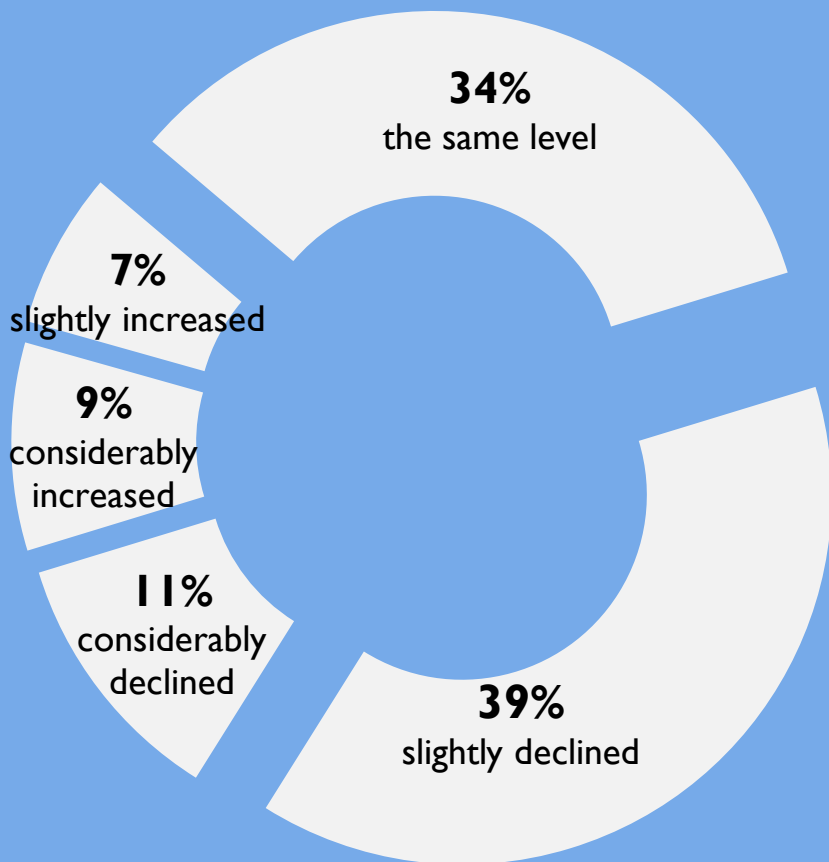
- **Corruption**
- **The quality of customs procedures**
- **Functioning of “Single Window”**

44 customs experts from EBA member-companies
took part in survey

Period: December 2016 – June 2017

CORRUPTION

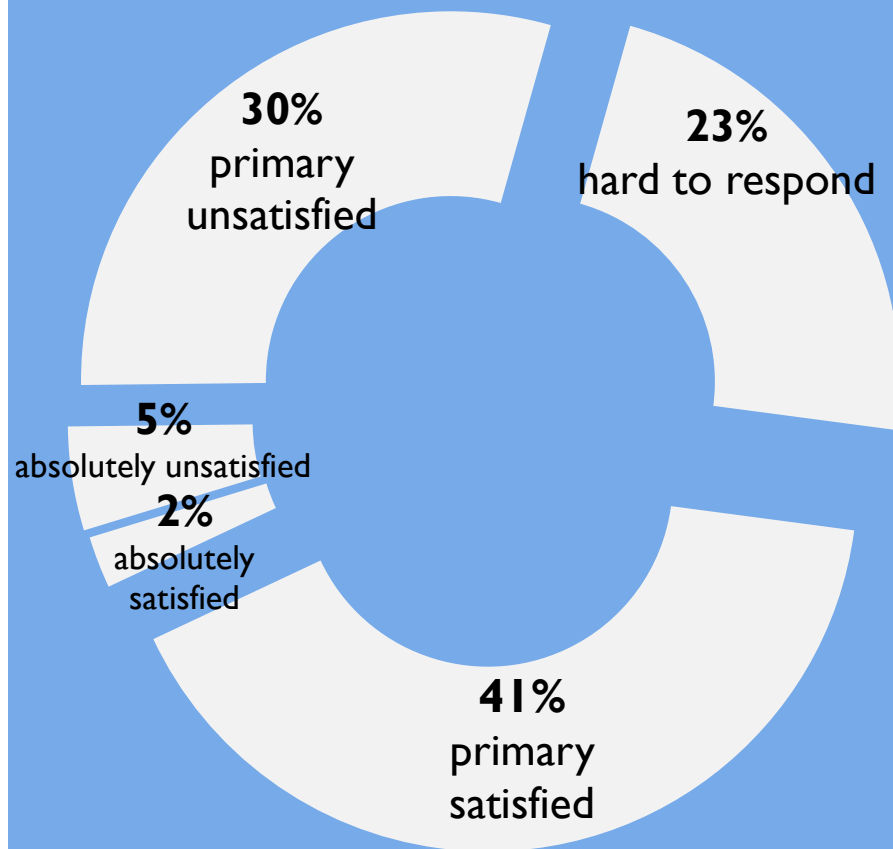
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*50% of customs experts claim corruption at customs authorities slightly or considerably **declined**.*

QUALITY OF CUSTOMS SERVICES

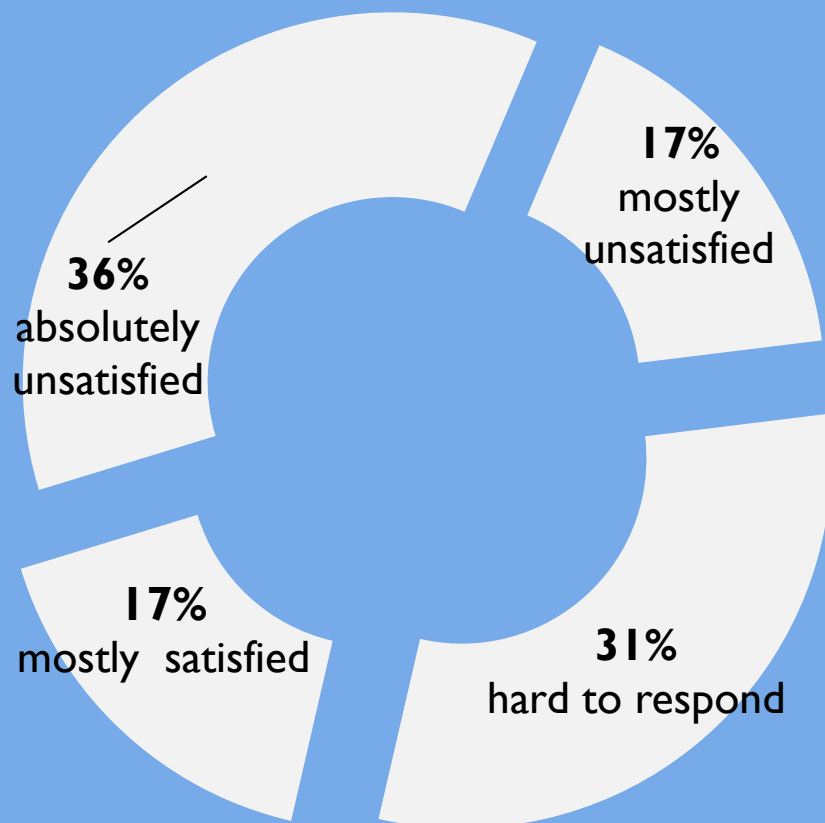
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43% of customs experts absolutely or mainly satisfied with the quality of customs services and professional approach of customs officials.

FUNCTIONING OF “SINGLE WINDOW”

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36% of customs experts are absolutely unsatisfied with the functioning of “Single window”

18% of experts said they don't use the “Single window” system



thank you!

EBA Communications Team

pr@eba.com.ua

044 496 06 01